ILLINOIS PROVIDER ENROLLMENT



Rendering / Servicing
Provider

Agenda



- Introduction to IMPACT and Key Terms
- Application Process
- Resuming an Application
- Starting a New Application
- The Business Process Wizard (BPW)
- Completing the Application using BPW
- Reviewing Submitted Application
- Resources
- Questions & Answers

Introduction and Key Terms



IMPACT is a multi-agency effort to replace Illinois' 30-year-old Medicaid
Management Information System (MMIS) with a web-based system that
meets federal requirements, is more convenient for providers and
increases efficiency by automating and expediting state agency processes.

Key Terms:

- Individual Rendering/Servicing Provider: A provider who does not bill
 Medicaid directly and who prescribes or refers items or services through a Group, Facility, Agency, Organization or Individual Sole Proprietor.
- Billing Provider: A provider who submits claims and/or receives payment for an Individual provider.
- MCO Plan: Health care plans that provide health care through a provider network. Sister Agencies will also be listed as an MCO. A sister agency is also known as a State Agency or a Waiver provider.
- New Enrollment: A new provider who needs to enroll in IMPACT.
- Revalidation: A provider previously enrolled in MMIS whose information was transferred to IMPACT. An Application ID was received by mail.

• Enrollment Timeline:

 Individual providers will need to enroll or revalidate in IMPACT starting in August 2015.

Application Process





Pressing any of the buttons below will skip to that step of the presentation

Shortcut to Step:

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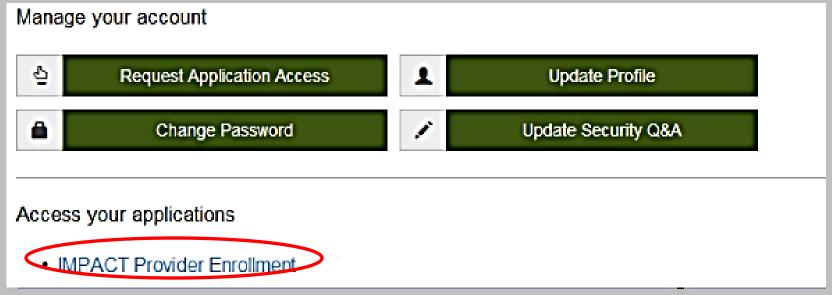
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Pressing this button on any screen will bring you back to this menu.







After completing the sign-on, click on IMPACT Provider Enrollment.

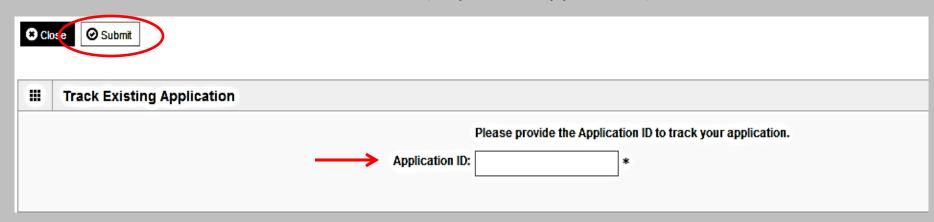


• In regards to completing an application, there are two options: New Enrollment or Resuming an application.





- To resume (or revalidate) an application, click on *Track Application*.
- The application number was either mailed out on a yellow card (revalidation) or sent to the listed email address (In-process application).



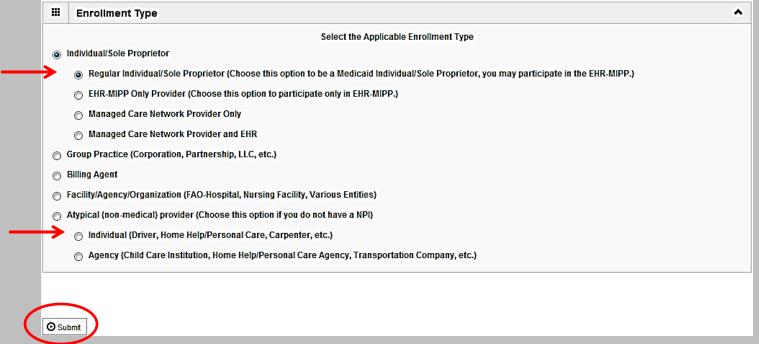
- Enter the Application ID for the application you want to access.
- After entering the ID number, click Submit.
- This process will then go directly to the Business Process Wizard (BPW).





iii	Provider Enrollment			
		New Enrollment	Enroll As A New Provider	
	Track Application	Track Existing Provider Application		

• If completing a new application, click on New Enrollment.



• Use the radio buttons to select your enrollment type (Typical vs. Atypical), then click on *Submit* in the lower left corner.

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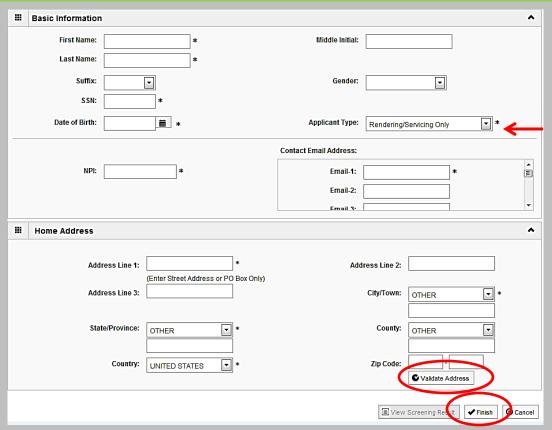
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(Step 1: Basic Provider Information)



Please complete all fields. At a minimum, all fields with an * are required.



- Applicant Type will need to be selected from the drop down and it drives the rest of the application.
- Click Validate Address after street address and zip code have been entered.
- After all the information has been entered click Finish.

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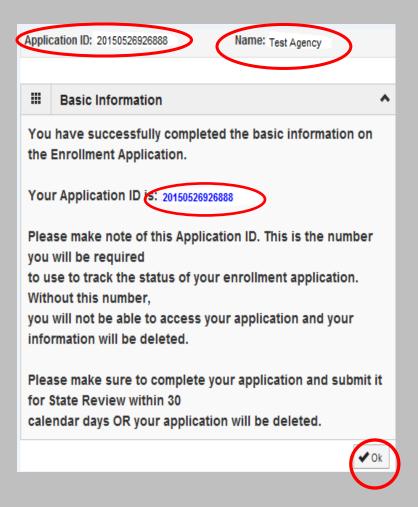
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(Step 1: Basic Provider Information)





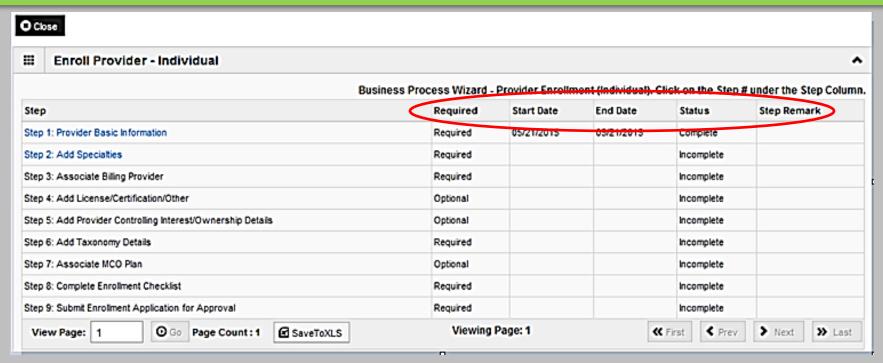
- Application ID: systematically generated.
- Name: should reflect name from Basic Information.
- The system will generate an application ID after the successful completion of the Basic Information screen; the application number is a 14-digit number that has the following components:
 - The system date in yyyymmdd format
 - A 6-digit system generated random number
 - Example: 20130514412598
- Application IDs are valid for 30 calendar days; applications must be completed and submitted to the state for review during this 30 day period or the application will be DELETED.
- The application ID will be used to access the application before submission to the state for review and will be used to track the status of your submitted application until it is mark approved.
- After documenting the ID number click OK.



Using the Business Process Wizard (BPW)



The BPW serves as the "Control Center" of the application.

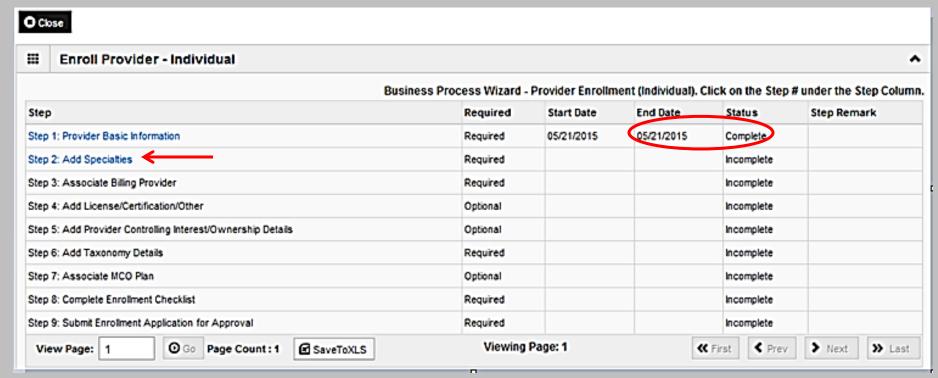


- Required: Steps listed as *Optional* may change to *Required* based upon previous steps.
- **Dates**: Entered by the system; **Start Date** is the date each step is opened, the **End Date** is the date each step is completed.
- **Status**: When a step is completed the **Status** will be updated to **Complete**; answering some checklist questions may change a prior step's status back to **Incomplete**.
- Remarks: Remarks are systematically generated throughout the enrollment process.

Completing the Application Using BPW

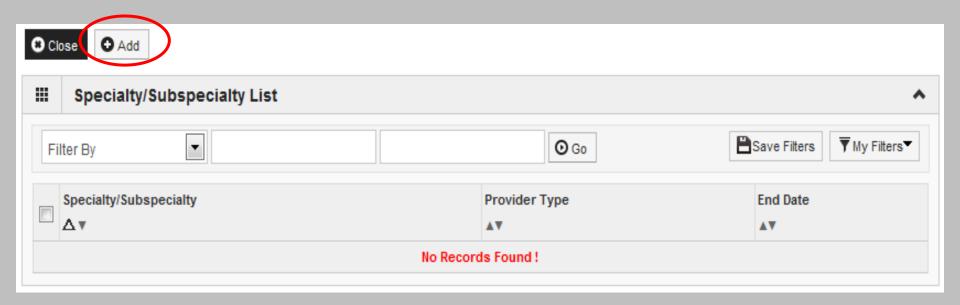


- Once you have documented your Application ID, you have completed
 Step 1: Provider Basic Information. The system will place the current date in the End Date field and will place Complete in the corresponding Status field.
- Steps 1 and 2 must be completed before attempting any of the later steps.
- Click on Step 2: Add Specialties to continue completing your application.



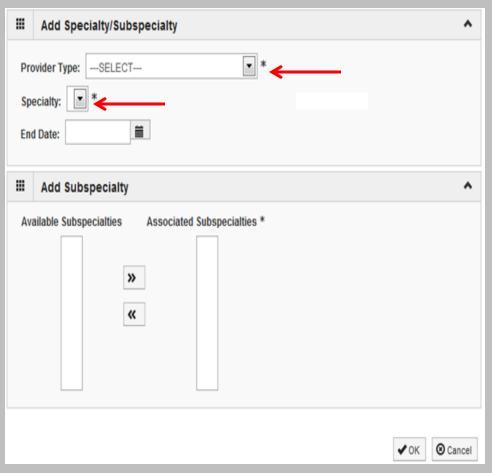






• Click the *Add* button in the upper left corner.





- Select your *Provider Type* from the drop down.
- Select your *Specialty* from the drop down.









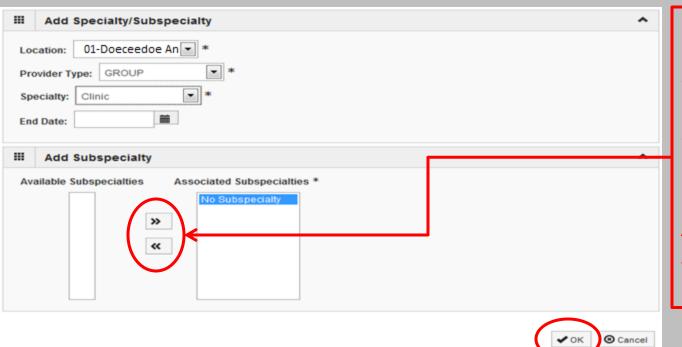






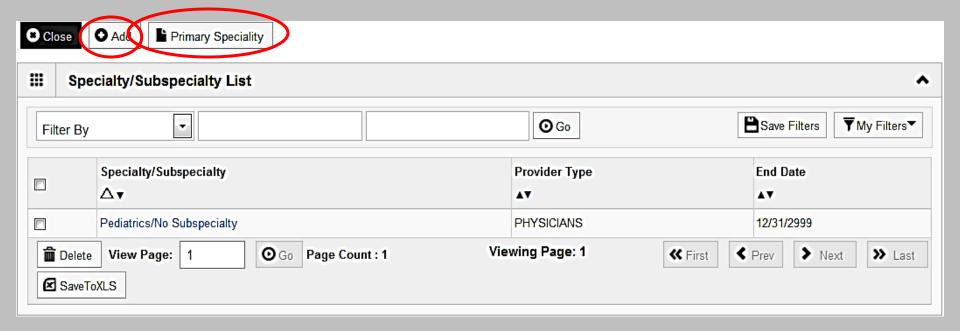


- Once the Provider Type and the Specialty are selected, the Subspecialties will populate at the bottom of the screen in the *Available Subspecialties* box.
- The Provider must choose at least one Available Subspecialty (or No Subspecialty) if multiple selections are available.
- If only one choice is available, the system will preselect that selection.
- Once all desired selections are moved to the Associated Subspecialties box, click OK in the bottom right corner



Click on the
Subspecialties
then click on the
double arrows
to move the
Subspecialties
over to the
Associated
Subspecialties
box.





- If you have another Specialty/Subspecialty to enter click the *Add* button in the top left corner and repeat the previous steps.
- When all the specialties/subspecialties have been entered, click *Primary Specialty* to designate one of the listed Specialties as Primary.



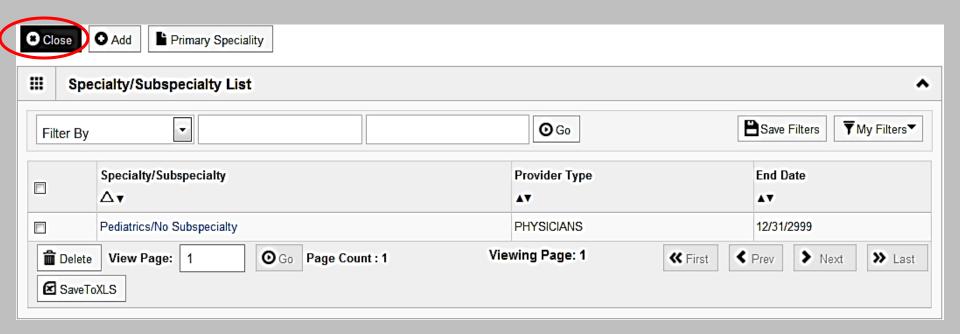




- Choose the *Primary Specialty* for this enrollment from the drop down menu.
- Choose the appropriate radio icon to select board certified or not.
- Complete the **Start Date** field. Leave **End Date** blank.
- When all information has been entered, click on Save then Close.







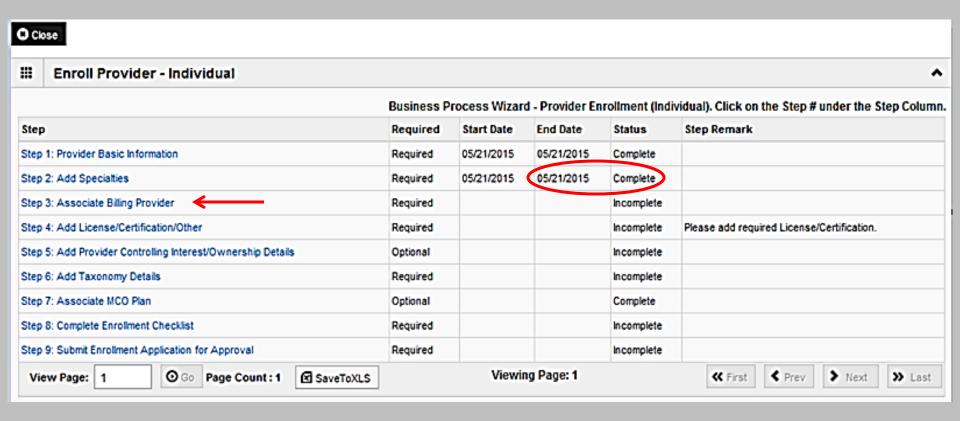
• When all the Specialty information has been entered, click on *Close* to return to the BPW.



Business Process Wizard (BPW)

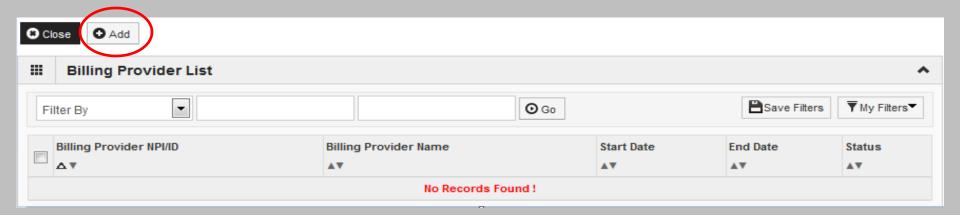


- You have completed Step 2: **Add Specialties.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.
- Click on Step 3: Associate Billing Provider to continue your application.



Step 3: Associate Billing Provider

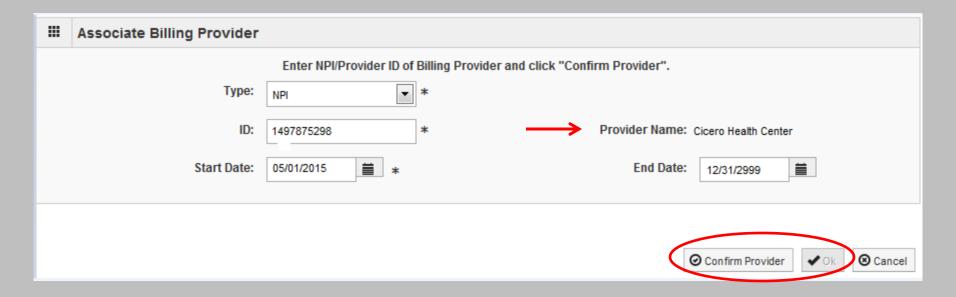




Click Add to associate to a Billing Provider.

Step 3: Associate Billing Provider





- Once all information has been entered, click on *Confirm Provider* and verify the correct *Provider Name* is displayed .
- Click **OK** when you are finished.



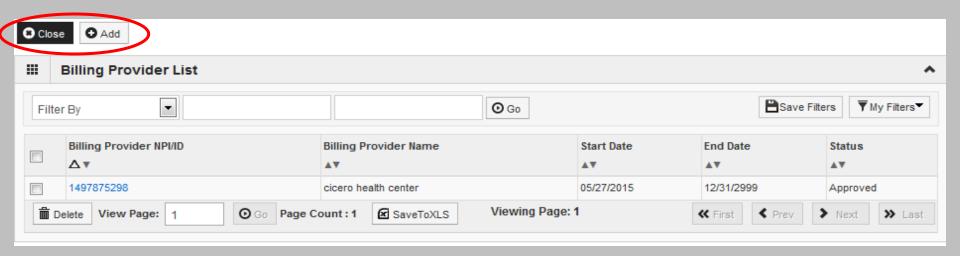






Step 3: Associate Billing Provider





- Click Add and repeat the process as necessary.
- If there are no other Billing Providers to add, click on Close to return to the BPW.









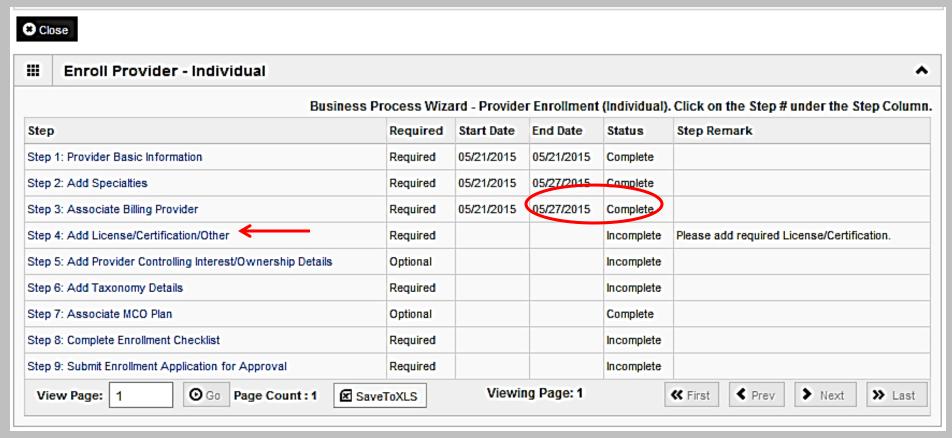




Business Process Wizard (BPW)

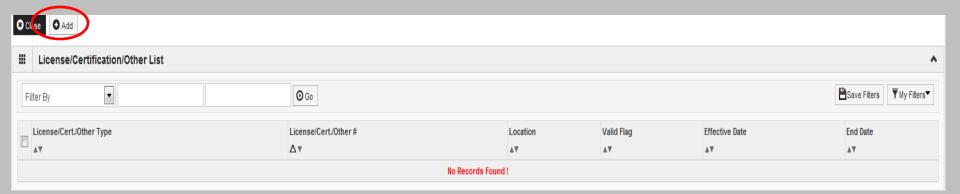


- You have completed Step 3: **Associate Billing Provider.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.
- Click on Step 4: Add Licenses and Certifications to continue your application.



Step 4: Add Licenses/Certifications/Other





Click on the Add button to begin adding Licenses and Certifications.



Step 4: Add Licenses/Certifications/Other



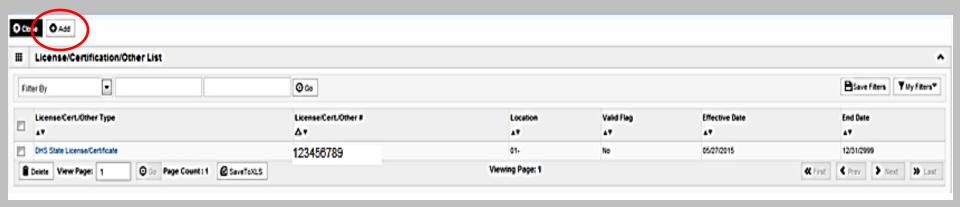
License/Certific	ation/Other #:		*				
Valid Flag:							
Effective Date:	m	*					
End Date:	Ħ						
If you choose to co	ontinue to enroll and	wish to validate	e your license a	gain prior to su	bmitting your a	pplication, clic	k "OK".

- Click the drop down menu next to License/Gertification Type to select your License/Certification, then enter the License/Certification Number and Effective Date in the appropriate fields. Leave the End Date field blank.
- After all information is entered, click on Confirm License/Certification.
- Clicking this button will result in the License/Certification being validated and update the *Valid Flag* to *Yes* if it is verified to be authentic.
- Click *Ok*. Shortcut to Step: 1 2 3 4 5 6 7 8 9



Step 4: Add Licenses/Certifications/Other





- If any additional Licenses/Certifications, click on the Add button in the top left corner and repeat the steps.
- Click Close once all Licenses/Certifications have been entered to return to the BPW.







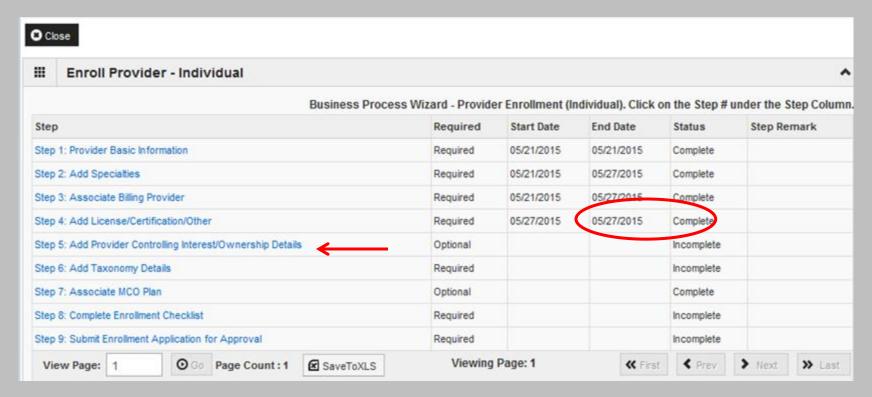




Business Process Wizard (BPW)



- You have completed Step 4: Add Licenses and Certifications. The system will
 place the current date in the End Date field and will place Complete in the
 corresponding Status field.
- Click on Step 5: Add Ownership Details to continue your application.



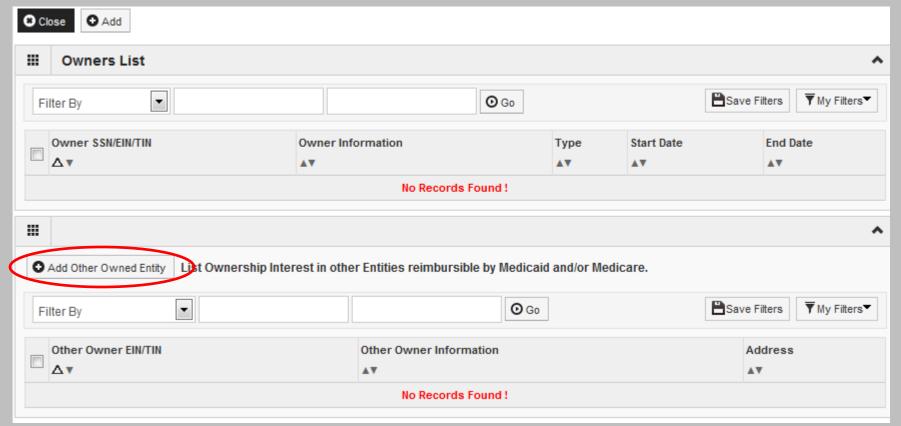






Step 5: Controlling Interest/Ownership





- It is required that ownership of 5% or more in any other Medicaid/Medicare entity be entered.
- To enter Ownership details in another Medicaid/Medicare Entity, click on *Add Other Owned Entity*.



Step 5: Controlling Interest/Ownership



Please complete all fields. At a minimum, all fields with an * are required.

Provider Controlling Interest/Own	nership in Other Medicaid/Medicare Entitie	s	
Туре:	Other Medicaid/Medicare Entity	Percentage Owned:	*
EIN/TIN:	*		
Legal Entity Name:	*	Entity Business Name:	*
	(As shown on the Income Tax Return)		(Doing Business As)
Phone Number:	* Extn:	Email:	
Start Date:	*	End Date:	<u>i</u>
Address Line 1:	* (Enter Street Address or PO Box Only)	Address Line 2:	
Address Line 3:		City/Town:	OTHER ▼
State/Province:	OTHER *	County:	OTHER
Country:	UNITED STATES ▼ *	Zip Code:	- Validate Address
			✓ OK OC Cancel

- After entering the street address and zip code, click Validate Address.
- When all information is complete, click **OK**.

Repeat these steps to add ownership in another Medicaid/Medicare Entity.

Shortcut to Step:

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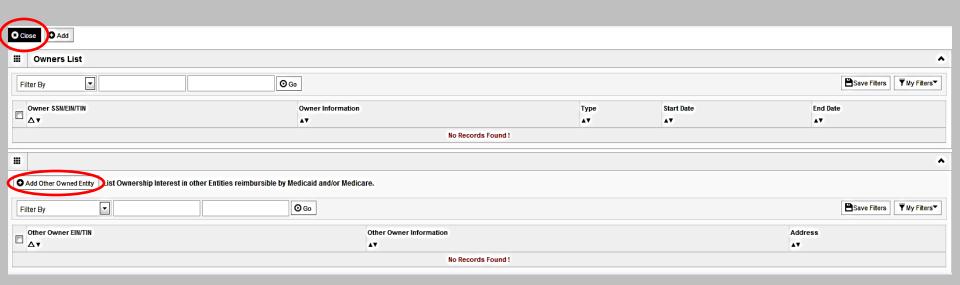
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Step 5: Controlling Interest/Ownership





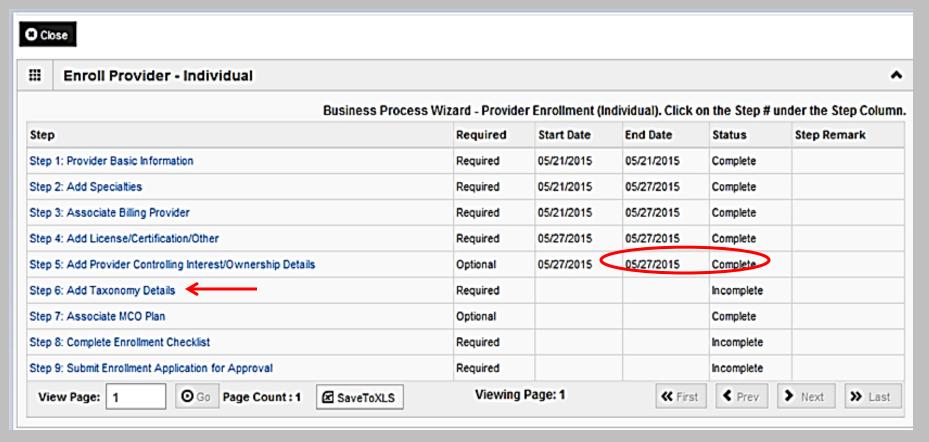
- To enter ownership details in another entity, click **Add Other Owned Entity** and repeat the previous steps.
- When all ownership details have been entered, click on *Close*.



Business Process Wizard (BPW)



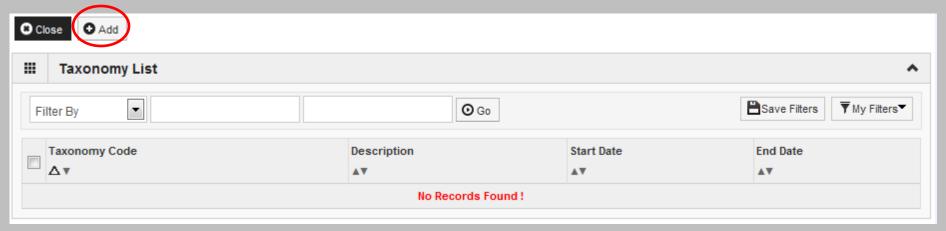
- You have completed Step 5: **Add Ownership Details.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.
- Click on Step 6: Add Taxonomy to continue your application.







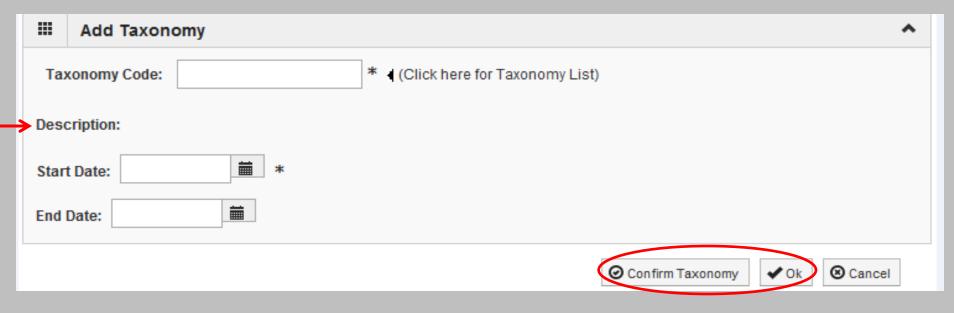




• To enter taxonomy details click on Add.







- If the code is known, enter the *Taxonomy Code* and the *Start Date*.
- End Date: Leave blank. This can be updated at a later time.
- Click on Confirm Taxonomy and verify Description is populated correctly.
- Click on **OK** to finalize the submission.



	Add Taxonomy	^				
Tax	Taxonomy Code: * ◀ (Click here for Taxonomy List)					
Desc	cription:					
Stan	t Date:					
End	Date:					

- If code is not known, click on the ◀ to the right of the box to access The National Uniform Claim Committee Taxonomy Code list. This will open a web browser window.
- At least one of the Taxonomy Codes entered in IMPACT must be the Taxonomy Code registered with the National Plan and Provider Enumeration System (NPPES).









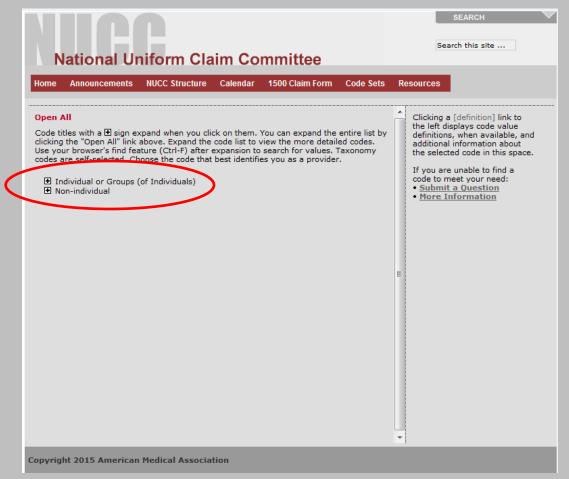






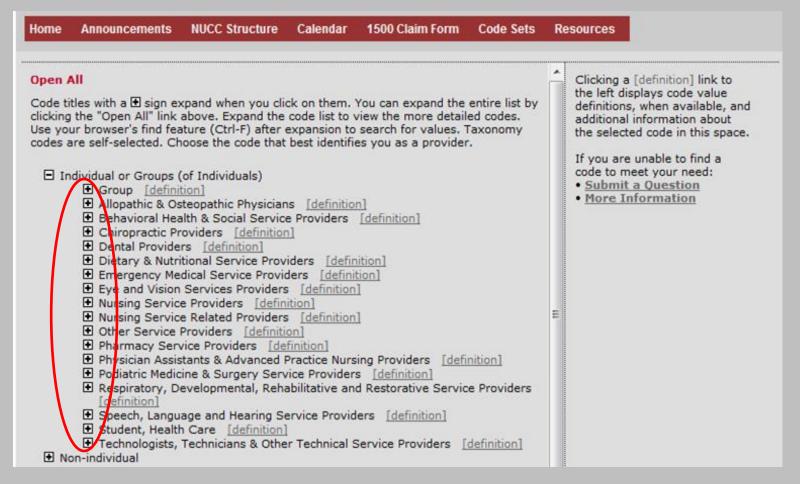






- In the web browser window that opens will be a list of provider types.
- Click + next to the appropriate provider type for your enrollment.

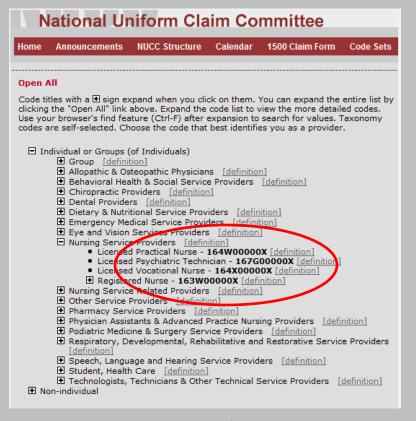




• Click on the + next to the appropriate profession listed under the heading which you previously selected.







- Click on the + next to the appropriate profession listed under the heading which you previously selected.
- Make a note of the *Taxonomy Code* that is correct for your area of practice.
- Click on the X button in the upper right corner to close the National Uniform Claim Committee webpage.

Shortcut to Step:



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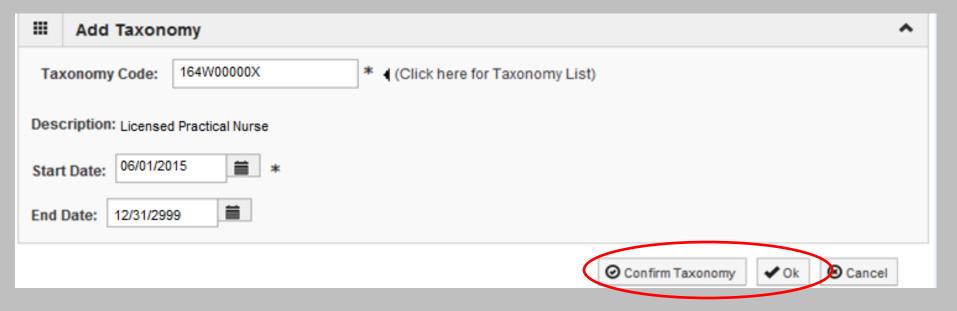
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Step 6: Add Taxonomy Details



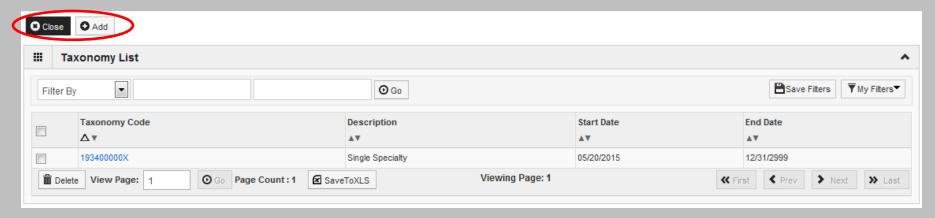


- Enter the *Taxonomy Code* and the *Start Date*.
- Leave *End Date* blank. This can be updated at a later time.
- Click on *Confirm Taxonomy* and verify *Description* is populated correctly.
- Click on **OK** to finalize the submission.



Step 6: Add Taxonomy Details





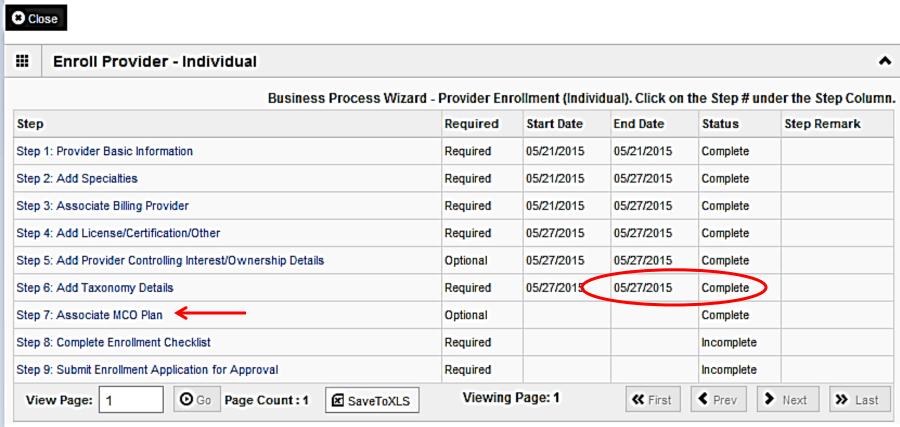
- Repeat the steps by clicking on the Add button for any additional Taxonomy Codes that need to be entered.
- Otherwise, click on the *Close* button in the upper left corner.







- You have completed Step 6: **Add Taxonomy.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.
- Click on Step 7: **Associate MCO** to continue your application.





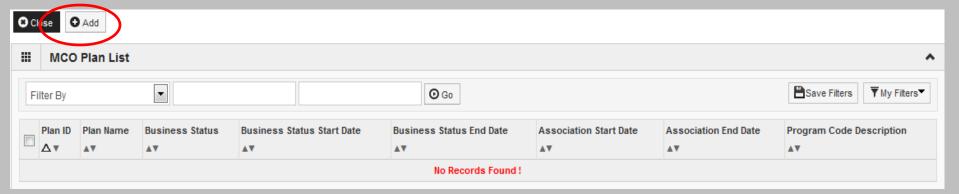








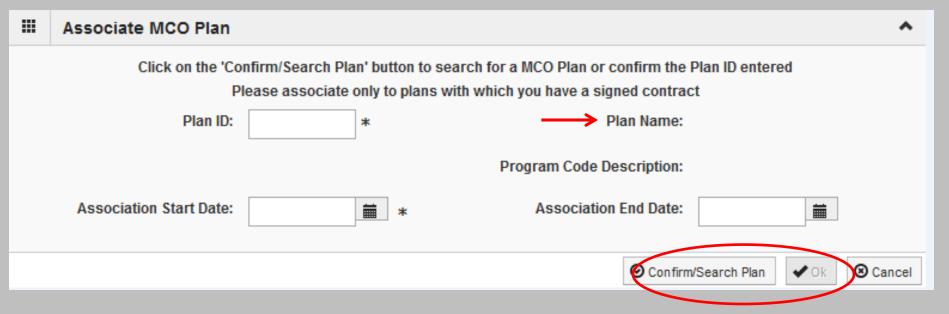




- Click Add to associate a MCO plan for which there is a current valid contract.
- Specific MCO plans can be added only once to the application.
- Sister Agencies will also be listed as an MCO Plan. A sister agency is also known as a State Agency or a Waiver provider.

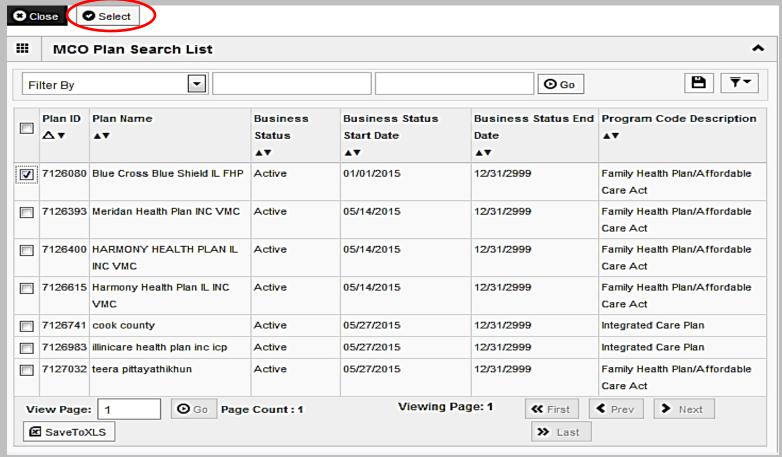






- Enter a *Plan ID* and *Association Start Date* (or, the date of the application).
- End Date: Leave Blank.
- Click Confirm/Search Plan to confirm the plan ID or to search for the plan.
- Verify the *Plan Name* populated correctly, then click *OK*.
- If the MCO is not known, click on *Confirm/Search Plan* to search for a plan.





- Use the *Filter By* drop down and enter desired information to filter the available MCO plans.
- When the desired MCO plan is located, click on the checkbox next to the that line then, click *Select*.

Shortcut to Step:











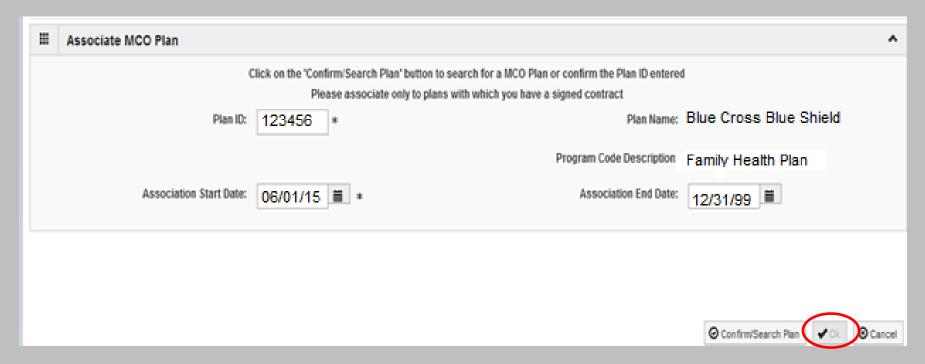


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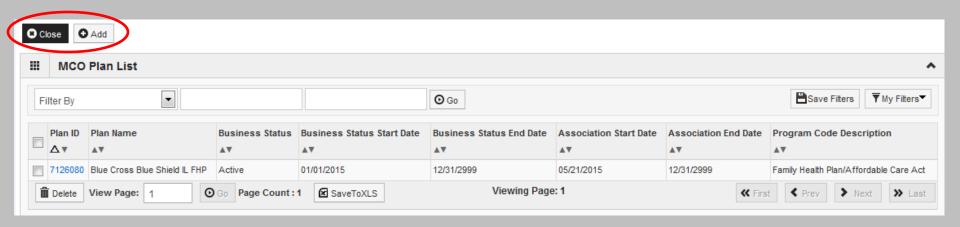




- Verify the MCO Plan information populated correctly.
- Click OK.





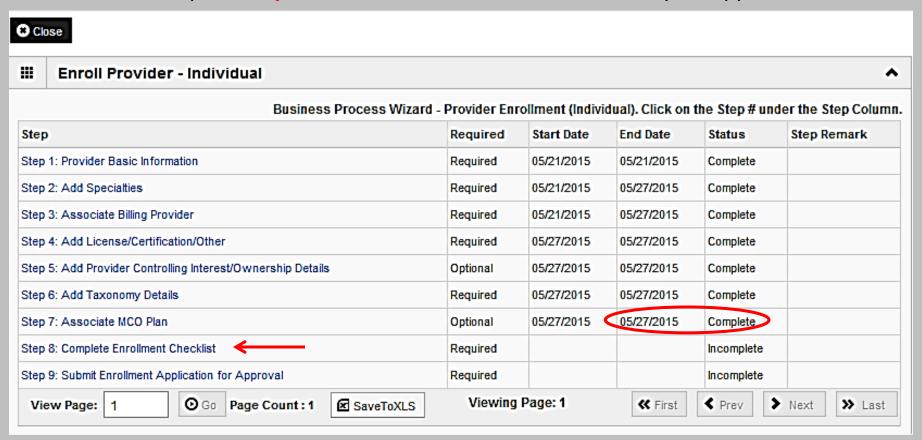


- Click Add and repeat the previous steps to associate to an additional MCO Plan.
- If all MCO Plans have been entered, click *Close* to return to the BPW.





- You have completed Step 7: **Associate MCO.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.
- Click on Step 8: Complete Enrollment Checklist to continue your application.



Step 8: Complete Enrollment Checklist



© Close		
# Provider Checklist		^
Question	Answer	Comments
Do you need to request a Retroactive Enrollment Date? If Yes, enter the requested Retroactive Enrollment Date in the comment field to be considered.	Not Completed	
Do you wish to end date your enrollment or association? If yes, what date and to which association.	Not Completed	
Are you currently excluded from any Illinois or other state program? If yes, provide state of exclusion and program.	Not Completed	
Are you currently excluded from any federal program? If yes, provide the program and date.	Not Completed	
Have you ever had a criminal or healthcare program-related conviction? If yes, provide type of conviction and date.	Not Completed	
Have you ever had a judgment under any faise claims act? If yes, list judgment and date	Not Completed	
Have you ever had a program exclusion/debarment? If yes, provide program and date	Not Completed	
Have you ever had civil monetary penalty? If yes, provide penalty type and date.	Not Completed	
Do you have 5% or more ownership interest in other entities reimbursable by Medicaid and/or Medicare? If Yes, provide details in "Add Ownership Details" step.	Not Completed ▼	
Has fingerprinting been completed per state requirements? If yes, with what vendor and date?	Not Completed	
If a Medicar, Service Car or Taxi/Livery Company, and not registered with the Secretary of State and your DBA name does not contain your full legal name, have you registered with the County Clerk?If yes, provide the registration number.	Not Completed	
Are you accepting new patients?	Not Completed	
Have you signed an agreement authorizing you or your organization to participate as an All Kids Application Agent? If yes, enter the effective date of your participation.	Not Completed ▼	
Are you planning to provide services reimbursable through Department on Aging (DoA). If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through DHS, Division of Alcohol and Substance Abuse (DASA)? If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through DHS, Division of Rehabilitation Services (DRS)? If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through DHS, Division of Mental Health (DMH)? If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through DHS, Bureau of Early Intervention (EI)? If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through DHS, Division of Developmental Disabilities (DDD)? If yes, provide the effective participation date you are requesting.	Not Completed	
Are you planning to provide services reimbursable through Department of Children and Family Services (DCFS)? If yes, provide the effective participation date you are requesting.	Not Completed	

- All questions must be answered either **Yes** or **No** and comments made if directed to do so, if a Checklist item does not apply, select **No** as the answer.
- After all of the questions have been answered and comments made, click on the Save button in the upper left corner followed by clicking on the Close button.

Shortcut to Step:



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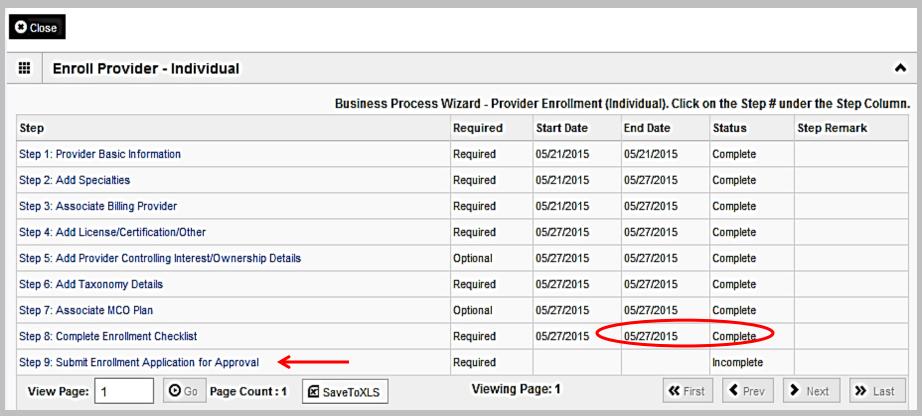
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- You have completed Step 8: Complete Enrollment Checklist. The system will place the current date in the End Date field and will place Complete in the corresponding Status field.
- Click on Step 9: Submit Enrollment Application to continue your application.



Step 9: Submit Enrollment for Approval



○ Close Next								
# Final Submission				٨				
Application ID: 20150526926888 EnrollmentType: Atypical Agency Provider			gency Provider					
The information submitted for enrollment shall be verified and reviewed by the State. During this time, any changes to the information shall not be accepted. I agree that the information submitted as a part of the application is correct (Private and Confidential).								
III Application Document Checklist				٨				
Forms/Documents △▼	Special Instructions ▲▼	Source ∆ ▼	Required ▲▼					
No Records Found!								

• Click **Next** to confirm that all of the information that you have submitted as a part of the application is accurate.

Step 9: Submit Enrollment for Approval



Close

Submit Application

Mer reading the Terms and Conditions be sure to check the agreement box located at the end of the document

Telepsychiatry and Group Psychotherapy Providers

Telepsychiatry and group psychotherapy service providers in the Illinois Medical Assistance Program agree, represent, and certify as follows:

1.I have completed either a general psychiatric residency program or a child/adolescent psychiatric residency program. I agree to provide HFS with the name of the program and the date on which I completed the program. I further agree that my acceptance of these Terms and Conditions certifies, under penalties of perjury, that the information I have provided on my residency program is true, accurate and complete.

Alcohol and Substance Abuse Providers

Alcohol and substance abuse providers in the Illinois Medical Assistance Program agree, represent, and certify as follows:

- 1.1 shall notify Illinois Medical Assistance of any significant injury, suicide attempt or death at the facility, in order to allow Illinois Medical Assistance and the Department of Public Health to
 investigate the incident.
- 2. The Provider, if a substance abuse treatment and intervention provider per the definitions and requirements of 77 III. Admin. Code 2060 and 2090, agrees that it will maintain compliance with applicable parts of the then-effective Attachment C to the Department of Human Services Community Services Agreement (available via http://www.dhs.state.il.us/page.aspx?item=29741).

Community Mental Health Providers

Community Mental Health providers in the Illinois Medical Assistance Program agree, represent, and certify as follows:

- The Provider, if a community mental health provider per the definitions and requirements of 59 III. Admin. Code 132, agrees that it will maintain compliance with applicable parts of the theneffective Attachment B to the Department of Human Services Community Services Agreement (available via http://www.dhs.state.il.us/page.aspx?item=29741).
- By checking this, I certify that I have read and that I agree and accept the enrollment conditions in the Trading Partner
 - Read through all of the terms and conditions.
 - Check the box certifying that you agree to the Terms and Conditions.
 - Then select **Submit Application**.

Shortcut to Step:

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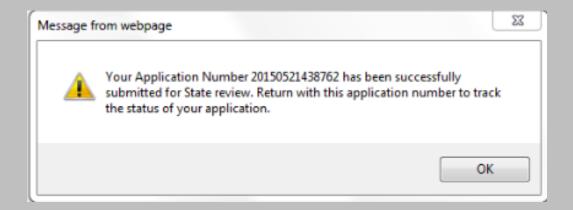
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- The below message will appear advising that the application has been submitted to the state for review. The application number can be used through the track application option after sign-on to check the status of the application.
- Click **OK** on the message box.











• You have completed Step 9: **Submit Enrollment Application.** The system will place the current date in the **End Date** field and will place **Complete** in the corresponding **Status** field.

○ Close									
	Enroll Provider - Individual						^		
Business Process Wizard - Provider Enrollment (Individual). Click on the Step # under the Step Column.									
Step			Required	Start Date	End Date	Status	Step Remark		
Step 1	1: Provider Basic Information		Required	05/21/2015	05/21/2015	Complete			
Step 2	2: Add Specialties		Required	05/21/2015	05/27/2015	Complete			
Step 3	3: Associate Billing Provider		Required	05/21/2015	05/27/2015	Complete			
Step 4	4: Add License/Certification/Other		Required	05/27/2015	05/27/2015	Complete			
Step 5	5: Add Provider Controlling Interest/Ownership Detail	S	Optional	05/27/2015	05/27/2015	Complete			
Step 6	6: Add Taxonomy Details		Required	05/27/2015	05/27/2015	Complete			
Step 7	7: Associate MCO Plan		Optional	05/27/2015	05/27/2015	Complete			
Step 8	3: Complete Enrollment Checklist		Required	05/27/2015	05/27/2015	Complete			
Step 9: Submit Enrollment Application for Approval		Required	05/27/2015	05/27/2015	Complete				
View Page: 1 O Go Page Count: 1 ✓ SaveToXLS Viewing Page: 1 ✓ First ✓ Prev Next					> Next				



Resources



- For more information regarding IMPACT, please visit
 http://www.illinois.gov/hfs/impact/Pages/AboutIMPACT.aspx
- Check out the definitions of common terms at http://www.illinois.gov/hfs/impact/Pages/Glossary.aspx

Questions and Answers



•FAQ's can be found at http://www.illinois.gov/hfs/impact/Pages/faqs.aspx to help resolve common questions and problems when submitting applications.

General questions regarding IMPACT can be addressed to:

➤ Email: <u>IMPACT.Help@Illinois.gov</u>

> Phone: 1-877-782-5565